

**OPERATIONS SCHOOL**  
**May 11 - 13, 2010 ~ Midtown Holiday Inn ~ Grand Island, NE**

<b>TUESDAY May 11</b>	<b>WEDNESDAY May 12</b>	<b>THURSDAY May 13</b>
8:00 - 8:30 a.m. <b>Registration</b>	7:00 - 7:45 a.m. <b>Breakfast</b> 7:00 - 7:45 a.m.	
8:30 - 8:45 a.m. <b>Orientation</b>	7:45 - 10:00 a.m. <b>Operational Compliance Issues</b>	7:45 - 10:15 a.m. <b>Operations Training and Supervision</b>
8:45 - 9:45 a.m. <b>Operations Overview</b>		
9:45 - 10:00 a.m. 10:00 - 10:15 a.m. <b>Break</b> 10:15 - 10:30 a.m.		
10:00 a.m. - 12:30 p.m. <b>Analyzing &amp; Understanding Your Bank's Statement of Condition</b>	10:15 - 11:00 a.m. <b>Operational Compliance Issues</b>  11:00 a.m. - 12:15 p.m. <b>Internal Controls and Practices</b>	10:30 - 11:45 a.m. <b>The Payments System in Transition</b>
12:30 - 1:15 p.m. 12:15 - 1:00 p.m. <b>Lunch</b> 11:45 a.m. - 12:30 p.m.		
1:15 - 3:15 p.m. <b>Analyzing &amp; Understanding Your Bank's Statement of Condition</b>	1:00 - 3:00 p.m. <b>Bank Security and Business Continuity Planning</b>	12:30 - 1:45 p.m. <b>Operations Moderated Panel Discussion</b>  1:45 - 3:15 p.m. <b>Why Does the Color of <u>Your</u> Personality Matter?</b>  3:15 - 3:30 p.m. <b>Closing Remarks &amp; Adjournment</b>
3:15 - 3:30 p.m. <b>Break</b> 3:00 - 3:15 p.m.		
3:30 - 5:30 p.m. <b>Understanding Payment Systems</b>	3:15 - 4:15 p.m. <b>Bank Security and Business Continuity Planning</b>  4:15 - 5:30 p.m. <b>Bank Security/Continuity Planning Panel Discussion</b>	
6:00 - 7:15 p.m. <b>Pizza Party</b>		

(Note: Schedule subject to variations in sequence, class offerings and adjustments in length of class sessions.)