



OPERATIONS SCHOOL

May 11 - 13, 2010

Midtown Holiday Inn • Grand Island, Nebraska

BENEFITS

The *Operations School* is designed to provide participants with the following take-aways:

- An understanding of internal control processes, the risks associated with failure to have adequate processes and the audit function
- Specific knowledge related to physical security issues, information security issues, technology security issues and business continuity planning
- Participation in roundtable discussions and overview transitions in the financial services industry as they apply to operations and banking
- An understanding of the significant operational areas within the organization
- Knowledge related to the financial workings of the organization to include an overview of financial position and statement of condition
- Exposure to issues impacting payment systems, such as the flow of deposits through the banking system, capture alternatives, check clearing options, float, Check 21, ACH, etc.
- A review of compliance issues and compliance management
- An overview of current operational training and supervision practices



Cosponsored by the Kansas and Nebraska Bankers Associations.
In partnership with the Colorado, Kentucky, Louisiana, South Dakota, Texas,
West Virginia and Wyoming Bankers Associations.



ADMISSION

First priority for admission is given to members of sponsoring and partnering State Banking Associations.

To register, please complete and fax or e-mail the application form to the Schools of Banking at (402) 474-2148 or schools@nebankers.org by April 9. **You may also access www.schoolsofbanking.com and submit the PDF fill-in application form.** Your bank will be invoiced for the applicable fee.

This fee includes registration, instruction, two nights lodging (if applicable), breakfasts, lunches, breaks, one pizza dinner and all classroom materials. **Nonmembers of their State Banking Association must pay an additional administrative fee of \$375 and are not guaranteed admission.**

Registrants enrolling after April 9 may be subject to a \$50 late fee. Registrants withdrawing by April 9 will receive a refund minus a \$50 processing fee. Registrants withdrawing April 10 through April 23 will receive a refund minus a \$188 cancellation fee. Registrants withdrawing after April 23 forfeit the entire fee.

If a disability or medical condition might affect participation in this event, please enclose a brief letter to Schools of Banking. In addition, please advise us of any special dietary needs.

WHO SHOULD ATTEND?

Bankers who are involved in and/or manage operational functions in their bank are encouraged to attend. **A minimum of one-year banking experience and completion of *Principles of Banking* or relevant operations experience is suggested.** This School is ideal for:

- Operations Officers and Heads of Operations
- Branch Managers
- Cashiers and Assistant Cashiers
- Bookkeeping Supervisors
- Teller Supervisors and Head Tellers

CURRICULUM

Throughout the three-day *Operations School*, students will have the opportunity to interact with each other and explore the following topics:

Operations Overview	Bank Security and Business Continuity Planning
Understanding Payment Systems	Business Continuity Discussion and Panel
Operational Compliance Issues	Analyzing and Understanding Your Bank's Statement of Condition
Internal Controls and Practices	The Payments System in Transition
Operations Training and Supervision	Why Does the Color of <u>Your</u> Personality Matter?
Operations Moderated Panel Discussion	

WHY SCHOOLS OF BANKING?



"I chose this school because the topics matched my job responsibilities very well. I have not seen any seminars or schools that cover so much material directly applicable to the operations area of the bank. The school deepened my understanding of issues that I deal with every day. Where I once had a surface understanding of a topic, I now understand on a much deeper level and can apply that knowledge to daily banking decisions."

- Donita Clawson, Assistant Vice President & Operations Officer
First State Bank

FACULTY MEMBERS

Joan Cromwell, VP & Audit Manager
Union Bank & Trust Co. - Lincoln, NE

Lynn David, President
Community Bank Consulting - St. Louis, MO

Pat Gibbons, Marketing Manager
NetWorks - Lincoln, NE

David Newcomer, SVP & Cashier
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Schools of Banking

Your Foundation for Success

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